GreatStar

WORKPRO®

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PRODUCT WARRANTY INFORMATION

MACHINERY & EQUIPMENT

WELDING MACHINES	**Welding Machines** **Welding Guns** **Consumables**	**1 YEAR LIMITED WARRANTY** For ONE YEAR from the date of sale, WORKPRO warrants this product is warranted against defects in material or workmanship.	Warranty does not cover products that are improperly used, abused, altered, excessive wear, accidental damage, unauthorized use or repair. Excludes all incidental or consequential damages.
WATER PUMPS	**Water Pumps** **Automatic Pump Controllers** **Fountain Pumps** **Spray Pumps** **Submersible Pumps** **Oil Pumps**	**1 YEAR LIMITED WARRANTY** For ONE YEAR from the date of sale, WORKPRO warrants this product is warranted against defects in material or workmanship.	Warranty does not cover products that are improperly used, abused, altered, excessive wear, accidental damage, unauthorized use or repair. Excludes all incidental or consequential damages.
GENERATORS	**Gasoline Generators** **Diesel Generators** **Silent Diesel Generators** **Gas Powered Water Pumps** **Diesel Powered Water Pumps**	**1 YEAR LIMITED WARRANTY** For ONE YEAR from the date of sale, WORKPRO warrants this product is warranted against defects in material or workmanship.	Warranty does not cover products that are improperly used, abused, altered, excessive wear, accidental damage, unauthorized use or repair. Excludes all incidental or consequential damages.
CLEANING MACHINES	**Wet / Dry Vacuum Cleaners** **Floor Scrubbers** **Hand Push Sweepers** **Ride on Sweepers** **Carpet Cleaners**	**1 YEAR LIMITED WARRANTY** For ONE YEAR from the date of sale, WORKPRO warrants this product is warranted against defects in material or workmanship.	Warranty does not cover products that are improperly used, abused, altered, excessive wear, accidental damage, unauthorized use or repair. Excludes all incidental or consequential damages.
LIGHT CONSTRUCTION EQUIPMENTS	**Cement Mixers** **Concrete Vibrators** **Road Rollers** **Construction Lifts** **Pile Drivers** **Cultivators**	**1 YEAR LIMITED WARRANTY** For ONE YEAR from the date of sale, WORKPRO warrants this product is warranted against defects in material or workmanship.	Warranty does not cover products that are improperly used, abused, altered, excessive wear, accidental damage, unauthorized use or repair. Excludes all incidental or consequential damages.

THIS WARRANTY WILL NOT APPLY IF

- The product has not been used or maintained in accordance with the instructions.
- Defects resulting from normal wear and tear.
- Partially or completely dismantled tools.
- Improper installation, failure to follow recommended installation and operational instructions, neglect, willful damage, misuse or vandalism, accidental damage, alteration or tampering.
- Damage incurred in shipping or handling.
- Damage caused by disasters such as fire, flood, wind, earthquake or lightning.
- The tool has been operated on a supply voltage other than specified on the tool.
- The product fault, failure or damage is caused as a result of any repairs to the product which are made or attempted by a service provider other than WORKPRO, or authorized distributors/ dealers.
- The product has been subjected to incorrect electrical supply or inconsistent electrical supply, or used with inappropriate accessories.
- The product's serial number has been altered or removed from the product; or products which are not identified with the Seller's product label and lot number or serial number.
- Wear and tear parts and accessories, including but not limited to maintenance kits, carbon brushes, bearings, spindles, drill bits, auxiliary handles, suitcases, sand plates, dust bags, dust exhaust pipes, felt washers, pins and springs, piston/driver assemblies, piston stops, driver blades, rubber O-rings, seals, isolators, air filters, and driver belts, slings, gears, saw chains, nozzles, wheels, cutting lines, drill chucks, saw blades, milling cutters, abrasive belts, grinding wheels and other related items and other accessories; Electronic components: fuses, rechargeable batteries and chargers, power cords, plugs, switches, and electronic circuit boards; Accessories included with the machine.

WHAT TO DO IF THE WARRANTY IS VALID

Step 1	Visit **www.workprotool.com** to see product warranty information.
Step 2	If the product is within the **warranty period***, you can return it to the store where you bought it. You can also mail the product to the store, but you should bear the cost and risk of transport to and from the dealer. **Proof of purchase** required. *The Warranty period starts from the date you purchase the Product and ceases upon the expiration of the period. Your original purchase invoice (sales receipt or order confirmation e-mail), showing the date of purchase and product description, is your proof of the date of purchase. The warranty period of the product will not be extended or updated through our warranty service.
Step3	**Pack the unit** in a well-padded sturdy carton if you do not have the original packaging.
Step4	The retailer will evaluate the product and provide **free repair services** to address a defect in the materials or workmanship of a product. In the case of failure to repair, the product will be replaced for free.

More questions? Email **service@workprotool.com**

www.workprotool.com



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